

Delta Dental is Launching Your New Member Portal on July 22, 2024

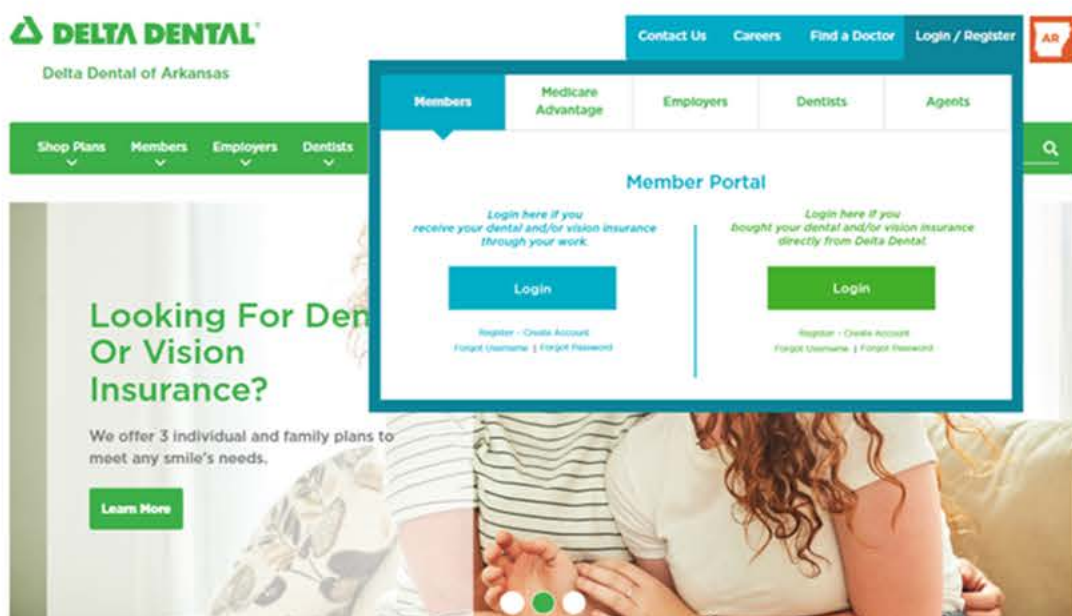
We are thrilled to announce the launch of a new online portal for our members who receive Delta Dental benefits through their work. **Your new “MySmile® Member Portal” will go live on July 22, 2024!**

The new MySmile® Member Portal is getting a fresh look that loads well on mobile and desktop devices! Plus, you'll be able to continue to:

- View information about your dental and vision benefits.
- Review details of claims for everyone in your family.
- Find Delta Dental network dentists.
- Get cost estimates for dental procedures.
- View and print your Member ID card.
- Schedule a virtual dental visit through our partnership with [Teledentistry.com](https://www.teledentistry.com).

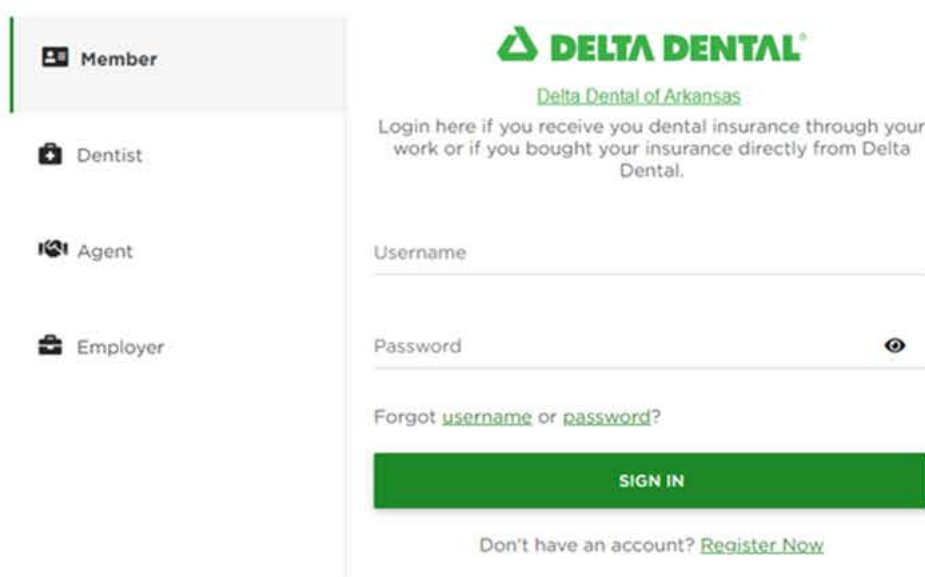
LOGGING INTO THE NEW MYSMILE® MEMBER PORTAL

On Monday, July 22, 2024, the Delta Dental of Arkansas website (www.deltadentalark.com) will update the login for our new MySmile Member Portal, as shown below.



The login option in light blue is for the NEW “MySmile® Member Portal. You'll use this login to access your MySmile® Member Portal.

After clicking the light blue “Login” button, you'll arrive at the screen shown below.



The first time you login to your new MySmile® Member Portal, follow these two steps:

1. Enter the same username and password you used for the former Member Portal.
2. When prompted, create a new password and update your communication preferences.

If you encounter a problem on your first login, please create a new account. New accounts are easily created using your name, address, and date of birth OR your member ID number (which is NOT changing).

As always, if you have questions about your Delta Dental plans or your new MySmile® Member Portal, call our Customer Contact Center at [800-462-5410](tel:800-462-5410), Monday through Friday, 7 a.m. to 7 p.m. CST.

Yours in good health,
Delta Dental of Arkansas